

# **Terms & Conditions**

## **30 Day Trial & Moneyback Guarantee**

- 1). Hearings Aids are purchased and paid for in full at the time of fitting.**
- 2). If, within 30 days of fitting, the purchaser is dissatisfied with his/her purchase, a full refund, (less a €50 deduction to cover administration, postage & packaging, etc), will be made. This deduction also applies to aids ordered on deposit where the order is cancelled prior to fitting.**
- 3). Purchases must be returned to the Company in their original “as new” condition together with the original packing and all ancillary items, including any free batteries provided.**
- 4). All refunds will be made to the original purchaser by cheque within 21 days of the purchase being returned to the Company.**
- 5). Deductions from any refund can and will be made in the event of Hearing Aids being returned to the Company in any condition other than that detailed in 3) above.**

***Whilst we are confident that you will be delighted with your purchase, we have no hesitation in offering the additional peace of mind afforded by this unique guarantee.***

## **Price Match Promise**

**In the unlikely event that an individual locates the same hearing instruments anywhere in the Republic of Cyprus at a lesser price, we promise to match that price. “Special” offers ARE included.**

***N.B. The hearing instruments must be “the same” as in “like-for-like”. Documentary proof, i.e. a written quotation, must be furnished. Internet offers are not included.***

## **Free Batteries for One Year**

**All hearing aids dispensed come with one years supply of batteries, subject to a maximum of 60 batteries. In the case of Binaural dispensings, 60 batteries are provided free of charge at the fitting, with the remaining 60 batteries provided at the client's first “Half-Yearly Check”.**